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By Jiro Tsuji

Springer-Verlag New York Inc., United States, 2008. Hardback. Book Condition: New. 2008 ed.. 234 x 156 mm. Language: English . Brand New Book. This book represents the compilation of papers presented at the IFIP Working Group 8.2 conference entitled Information Technology in the Service Economy: Challenges and Possibilities for the 21st Century. The conference took place at Ryerson University, Toronto, Canada, on August 10-13, 2008. Participation in the conference spanned the continents from Asia to Europe with paper submissions global in focus as well. Conference submissions included completed research papers and research in progress reports. Papers submitted to the conference went through a double blind review process in which the program co chairs, an associate editor, and reviewers provided assessments and recommendations. The editorial efforts of the associate editors and reviewers in this process were outstanding. To foster high quality research publications in this field of study, authors of accepted papers were then invited to revise and resubmit their work. Through this rigorous review and revision process, 12 completed research papers and 11 research in progress reports were accepted for presentation and publication. Paper workshop sessions were also established to provide...



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